

Return Policy

You may return new and unused merchandise (with original contents and packaging) within 30 days of purchase.

- Refunds issued as a store credit will not incur any restocking fees.
- Refunds issued back to the original form of payment may be subject to a 15% restocking fee. In most cases the restocking fee will be waived if the product packaging is in new condition and the product can be resold without any reconditioning or package maintenance.
- Refunds are for the cost of product only. Shipping and handling fees are non-refundable.

RC Planet does not accept or re-sell any used products. Items ineligible for return:

- Any item that has been used
- Kits with a broken protective seal
- Fuel
- Electronics- This includes any stand alone or installed electronics. If you feel that the electronics you've purchased are defective, please refer to the manufacturer warranty coverage.

Please read our full Return Policy as shown on our website for additional details. Obtaining an RMA does not guarantee that your return will be accepted, an RMA is used to identify the returned package.

RMA Request Form

Name: _____

RMA#: _____
(can be obtained from RC Planet representative via email, live chat or phone)

I am returning the following items:

Product _____

Product _____

Product _____

Product _____

Please issue refund to: Store Credit Original Form of Payment (restock fee will apply)

1. Prepare your return package
 - Enclose the completed RMA form.
 - Enclose the packing slip. If you don't have it you can reprint it from your account at www.rcplanet.com.
 - Enclose the item(s) with original product packaging.
2. Write the RMA # on the outside of the box/envelope.
3. Send the return to the following address: RC Planet RMA # _____
9623 South 500 West
Salt Lake City UT 84070
4. You will receive an email once the items are received and the return has been processed.
 - If you elected to receive Store Credit for your refund you will receive an email with the coupon or voucher code that you can use on a new online order.
 - If you elected a refund back to your original form of payment please allow 5-7 days for it to show on your credit card or bank statement. PayPal refunds should appear on your PayPal account within 1 business day.

Please allow for reasonable shipping time, as well as 3-5 days for our return processing time. Returns without a valid RMA number will not be accepted.

I have read and understand the terms and conditions of the Return Policy.

Customer Signature

Date

Thank You!